

# HIKOKI WARRANTY

## Owners Copy and Record (retain this portion for your records)

**HiKOKI Power Tools and HiKOKI Outdoor Power Equipment are warranted against defective workmanship and faulty materials for a period of three (3) years from the date of purchase.\***

\*some exclusions apply, see below for details.

In the event of a repair being required within the warranty period, the tool will be repaired without charge on the condition that:

**The purchaser produces the original invoice or other purchase document as proof of date of purchase from an Authorised New Zealand HiKOKI Distributor.**

And that

- The complete tool is delivered to an Authorised Hikoki Service Agent, freight prepaid, and if found, on examination, to be suffering from a material or assembly defect.
- The tool has been used in strict accordance with the Operating Instructions supplied with the tool, and has been operated under normal conditions. For Electric Tools this includes operating the tool with the correct 230/240 Volt power supply at all times.
- The repairs are not required as a result of normal wear and tear, or as a result of accident, misuse, neglect, dust or liquid contamination, or abuse of the tool. Overloading of the tool beyond its capacity, causing burnout of the motor, armature and/or field coil is not covered by warranty.

**In order to provide maximum service life, your power tool requires ongoing maintenance to replace normal wearing parts, damaged components, and internal cleaning of accumulated dirt or dust. Ensure to discuss and understand the maintenance that is required with your HiKOKI Dealer or Authorised Service Centre.**

**Products & applications excluded from the three year warranty period**

### **2 YEAR WARRANTY:**

- Lithium Ion Batteries, Battery Chargers, Power Adaptors

### **1 YEAR WARRANTY:**

- Heat Guns
- Powertool accessories: bags, cases, worklights, radios etc.
- Stationary Tools – Mitre Saws, Table Saws, Rebar bender/cutter etc.
- Outdoor Power Equipment used in commercial applications

This warranty is offered to the original purchaser of the tool only. Tools operated in a Hire environment are not covered by this warranty.

Normal wearing parts requiring replacement or adjustment are not covered by this warranty.

These parts include but are not limited to: o-rings, seals, bearings, carbon brushes, power leads, fuses, drive belts, hoses, spark plugs, starter cord, air and fuel filters, clutch shoes, vibration isolators, throttle cables, cutting chains, blades, driver bits, sockets, chucks, sanding pads and all cutting accessories. Normal wear and tear includes cordless tool batteries that have come to the end of their useful life.

Normal adjustments to the blades, laser markers, guards, chain, points, magneto, carburettor and spark plugs are the responsibility of the owner and are not considered part of this warranty.

This warranty is offered in addition to rights provided to the purchaser by national Statutes and Legislation.

The liability of HiKOKI and its National Distributor, Accent Tools Ltd, is limited to the repair of the tool and in no event will any liability be accepted for any direct, indirect, or consequential losses or damages whatsoever.

Tools that have been Parallel Imported are not covered by this warranty and will not be supported by HiKOKI Service Agents.

This warranty is void if repairs are undertaken by someone other than an Authorised HiKOKI Service Agent. Authorised Service Agents are located nationwide and can be located on the HiKOKI website.

**Your HiKOKI Power Tool Dealer can advise you of your nearest HiKOKI Service Agent**  
**Service Agent details are also listed on our website, or contact Accent Tools Ltd, Phone 09 415 2545**  
**email [enquiries@hikokipowertools.co.nz](mailto:enquiries@hikokipowertools.co.nz)**

Purchased from		Date of Purchase
Tool type	Model no.	Serial no.
Local HiKOKI Service Agent		Phone



# **HiKOKI**

## **Power Tool Warranty**



TERMS & CONDITIONS APPLY



### **Recommended Tool Maintenance**

Scan the QR code and select your product category to see HiKOKI's recommended service intervals and maintenance requirements.

